

# 2016 NCPO Workshop

September 26 and 27, 2016

## Annotated Agenda

Monday, September 26, 2016

### Registration

12:00 – 1:00 p.m.

### Introduction and Welcome

1:00 – 1:20 p.m. – *Kathy Peifer Morgan, NCPO President and Janet K. Welch, Executive Director State Bar of Michigan*

### Update on ABA Standing Committee on Client Protection

1:20 – 1:30 p.m. – *Selina Thomas, Senior Counsel, Client Protection Center for Professional Responsibility*

### Where's My Money? Managing Claimant Expectations

1:30 – 2:30 p.m. – *Steven Z. Cohen, Aaron Silvernis, and Kenneth O'Deen*

Every fund's goal is to reimburse victims, but the victim's experience can be devastating. Hear from lawyers who represent claimants regarding the process and managing claimant expectations.

### Loss Prevention

2:35 – 3:15 p.m. – *James J. Grogan*

How can we assist regulators and disciplinary counsel to establish programs that may assist in enacting the NCPO's Loss Prevention Programs and ABA Client Protection Programs in each jurisdiction?

### Refreshment Break

3:15 – 3:30

### Member Forum

3:30 – 5:00 p.m. – *Starr Kincaid and Peter Neu*

Each jurisdiction presents a report on recent developments or issues.

### Dinner – **Fishbone's Rhythm Kitchen Café**

Meet in the lobby at 6:40

7:00 – 9:00 p.m.

Tuesday, September 27, 2016

### Breakfast

7:30 – 9:00 a.m.

### Welcome Back

9:00 – 9:05 a.m.

## **The Client Protection What?**

*9:05 – 9:45 a.m. – Janet Green Marbley and Michael Knight*

Marketing the Fund. Ohio and New York provide statistics, updates, and information about their Funds, learn what they do and how to educate not only members of the bar, but also the public.

## **Technology BABY!**

*9:50 – 10:30 a.m. – Alecia M. Ruswinckel and Camille Green*

It's the 21<sup>st</sup> Century and you can cash checks with your cell phone! What innovative techniques and technology might funds embrace to increase effectiveness and productivity?

## **Refreshment Break**

*10:30 – 10:45 a.m.*

## **Reach out and Touch Someone**

*10:45 – 11:30 a.m. – Lindsey D. Draper*

What community outreach can be done to potentially prevent victimization? Speak to elder law bar groups, elder law centers, immigration centers, new lawyer trainings, and law schools.

## **Lunch (on your own)**

*11:30 – 1:30 p.m.*

## **Mo' Money - Avenues of Recovery**

*1:30 – 2:20 p.m. – Robert Roether and Jeffrey M. Frank*

In certain matters there are additional avenues of recovery for claimants. Our panel will discuss bonding, recovery from banks, and recovery from notaries.

## **Other People's Money - Is Subrogation Working?**

*2:25 – 3:15 p.m. – Daniel R. Hendi and Jacqueline M. Hotz*

Subrogation can come from various sources. Do civil claims against attorneys provide enough recovery to be worth the effort? Is criminal restitution effective? How does the fund receive criminal restitution in federal matters? These are some of the questions to be answered by our panel.

## **Refreshment Break**

*3:15 – 3:30 p.m.*

## **Bankruptcy...The Final Frontier?**

*3:30 – 4:20 p.m. – Ruby Cochran and Sean Cowley*

The Respondent just filed bankruptcy, now what do you do? Hear from our distinguished panel about innovative and interesting techniques to navigate the bankruptcy process.

## **Mission: Impossible - NCPO Strategic Planning Update**

*4:20 – 4:50 p.m. – Mike Miyabira*

The NCPO is revising its strategic plan and will share progress and answer questions.

## **Wrap Up**

*4:50 – 5:00 p.m. – Kathy Peifer Morgan*